

Quality Management Plan

Overview of Quality Requirements

The quality requirements for this project include:

- * 1. Compliance with Building, plumbing & electrical rules and regulations
- * 2. Work carried out with minimal interruption to the facilities of the home
- * 3. Deliverables meets sponsors expectations and stipulations

1. Compliance with Building, plumbing & electrical rules and regulations

a) Quality metrics: Provision of the documentation below, upon completion of the project

b) Agreed quality requirements: Relevant certificates from the contractors to confirm compliance to the Australian Standards and governing regulations.

Builder – certificate for QBCC

Electrician – Certificate of electrical Testing and Compliance

Plumber – certificate for plumbing for QBCC

2. Work carried out with minimal interruption to the facilities of the home

a) Quality metrics:

Tracking the time for the being without a normal toilet and time without bathing facilities.

Assessing the safety of the site at the end of each day and if any concerns, the project manager to advise the head building contractor immediately.

b) Agreed quality requirements:

Time without normal toilet not to exceed 2 weeks

Time without bathing facilities not to exceed 2 weeks

Site to be left in a safe and usable state at the end of each day

3. Deliverables meets sponsors expectations and stipulations

a) Quality metrics: Adherence to / variances from the plans to be monitored throughout the project

b) Agreed quality requirements:

All work completed to the approved plans (and any/all amendments)

All work completed to a professional standard

(e.g: Electrical fittings to be level/horizontal

Tapware to be level/horizontal and consistent (e.g: all hot water taps to be on the right),

Paint not to be evenly distributed (no thin spots) and not splattered on the tiles, cupboards, fittings (or anywhere it shouldn't be)

Plastering to be neat, flat and even